

Enrollment is Easy

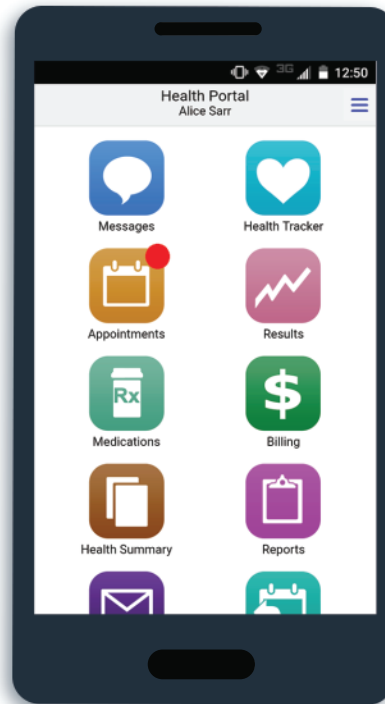
- Visit our website
- Click on the Patient Portal link
- Complete enrollment questionnaire
- Access your email and click on a link to the Portal
- Select a new user name and password
- Visit the Apple or Google Play Store and download the MHealth App

➤ **EXPLORE THE PORTAL!**

For questions or more information, call the Patient Portal Helpline at
(559) 791-3718

Smartphone Friendly

Access your health information from your phone



(559) 784-1110
sierra-view.com

465 W Putnam Ave
Porterville, CA 93257



PATIENT PORTAL

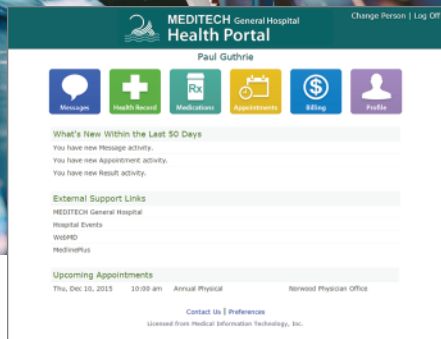


Stay informed. Stay in touch.
Stay in good health.



MEDITECH

How the Portal Works for You



AVAILABLE AT YOUR CONVENIENCE

We understand that your time is valuable. The Portal makes time-consuming tasks simple ... a few clicks, and you're done.

- Access health information online, versus over the phone or in person
- View appointments
- Pay your bills online

YOU CHOOSE WHEN AND WHERE

Access to the Portal is on your schedule, whether at home or on the go.

- Easily access your portal from a mobile device. Simply download the MHealth App from the Apple and Google Play stores and log in using your portal credentials
- Manage information 24/7
- Use a third party application (API)

KEEP THE MOST IMPORTANT PEOPLE IN THE LOOP

You can connect with your providers and keep your family informed at the same time.

- Give authorized family members access to your health information with signed consent

All of Your Information, in One Place

The "MyView" Patient Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

➤ HEALTH INFORMATION

Lab Results
Radiology Reports
Visit History
Discharge Instructions
Health Summary

➤ ALLERGIES AND MEDICATIONS

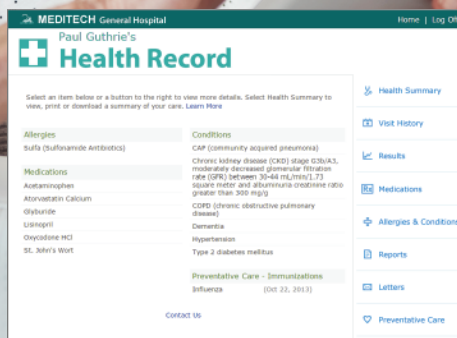
Allergies and Conditions
Immunizations
Medications w/ Instructions

➤ APPOINTMENTS

View upcoming visits

➤ BILLING

Online Bill Pay
Outstanding Balances



FAQs: You Have Questions, We Have Answers

WHERE DOES MY HEALTH INFORMATION IN THE PORTAL COME FROM?

All of the information in the Portal comes from your SVMC Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information.

HOW DO I LOG INTO THE PORTAL?

To log into the portal, either find SVMC within the MHealth App or visit the "MyView" Patient Portal link on the Sierra View website (sierra-view.com). Then, simply enter your username and password (see "enrollment is easy" on the reverse side of this page).

CAN MY FAMILY ACCESS MY PORTAL?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires signed consent from you and your family member(s).

IS MY INFORMATION SAFE?

Yes, Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

WHAT IF I HAVE TECHNICAL PROBLEMS?

There is a "Contact Us" section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.