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MEDICAL CENTER

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A MESSAGE FROM THE CEO



As 2025 is upon us, we reflect with gratitude on a year defined by resilience, progress, and purpose. Together, we remained focused and steadfast, achieving meaningful milestones while navigating challenges unique to our region and nation. Through collaboration and shared dedication, we have advanced our mission to support the health and well-being of our community.

This year, we introduced Stryker's Mako Smart Robot, bringing advanced robotic-assisted technology to hip and knee replacement procedures in Tulare County. It is an incredible step forward in enhancing surgical care for our patients.

We also celebrated the accomplishments of our first Graduate Medical Education class—13 internal medicine residents who are helping shape the future of healthcare right here in the Central Valley. Their dedication reflects our ongoing commitment to training and retaining exceptional healthcare professionals for our region.

Thanks to the generosity of our community, the Sierra View Foundation raised over \$100,000 this year through two major events. These funds directly enhance local healthcare services and demonstrate what we can achieve when we come together in support of our mission.

Our achievements were further recognized through multiple awards. We earned gold honors for Best Hospital and Best Surgery Center and silver designation for Best Physical Therapy and Cancer Treatment Center in the Best of Central California People's Choice Awards. We earned not only one, but FIVE BETA Healthcare Awards for achieving highest standards in patient safety programs. Additionally, and although we have had to make strategic financial decisions for several years now, we have had a successful audit, and strong financial health ensures that we remain a stable, independent cornerstone of care for Porterville and beyond.

There has been several heartwarming moments throughout the year within the hospital and out in our community. One example is participating in the Porterville Library's "Lunch at the Library" program, where staff members and I had the opportunity to connect with school-aged children and their parents over the course of the summer. We shared the vital role teamwork plays in keeping everything running smoothly. As a healthcare professional, it is a powerful reminder to inspire future generations and that every effort we make today can pave the way for a stronger more compassionate future in healthcare.

We also strengthened our relationships with local and state leaders. Discussions with elected officials focused on the financial challenges hospitals face and the importance of ensuring accessible, sustainable healthcare. Additionally, celebrating organizations such as Porterville College and their new Allied Health Building and simulation lab showcased the power of collaboration in training the next generation of healthcare professionals.

As we look forward to 2025, I am filled with optimism about what we can achieve together. Collaboration will continue to be at the center of our efforts as we pursue innovation, growth, and excellence in patient care. With the support of our community and the dedication of our healthcare workers, we can build a healthier, stronger future for everyone.

On behalf of everyone at Sierra View Medical Center, thank you for being part of our journey. Your trust and partnership mean the world to us. Here's to continuing this important work together in 2025 and beyond.

Sincerely,

A handwritten signature in blue ink that reads "Donna Hefner". The signature is fluid and cursive, written in a professional style.

Donna Hefner, DHA, RN
Sierra View Medical Center President and CEO



*Jeffery Hudson-Covolo,
DNP, RN, NEA-BC,
FACHE VP of Patient
Care Services & Chief
Nurse Executive*

2024 Annual Report from the Desk of the Chief Nurse Executive

The Division of Nursing has been deeply committed to enhancing nurse retention and training. From individuals aspiring to join the profession, to those transitioning from student nurse to practicing nurse, and to professionals honing their expertise, significant progress has been achieved this year:

- **Maternal Sepsis Program:** Introduced in 2024, this important quality and safety initiative focuses on early recognition and intervention for maternal sepsis. Employing a team-based approach, the program aims to stop the progression of infection, preventing severe and potentially fatal outcomes.
- **Sierra View School of Nursing Powered by Unitek College:** The inaugural BSN cohorts launched in 2023 are well into their studies, including clinical rotations within the medical center in 2024, and are on track to graduate in 2026. The addition of two new cohorts in 2024 brought more community members and employees into the program, further strengthening the local nursing pipeline.
- **Expanded Student Clinical Rotations:** Recognizing the importance of hands-on experience, we expanded clinical rotation opportunities for college students by offering flexible scheduling, offering weekend, evening, and night shifts, to meet diverse educational needs.
- **Accolades for Maternal Child Health and the Emergency Department:** Both of these patient care areas were awarded with safety awards from BETA Healthcare. BETA Healthcare is a state-wide organization that sets standards of care that focus on mitigation of risk and increasing safety in patient care areas.
- **Charge Nurse Training Program and Fellowship:** The charge nurse training program went through considerable course revision that also now includes a fellowship. After completing the 24-hour course, participants now have to “shadow” another charge nurse in another patient care areas for three shifts. This mixture of academic and experiential learning will provide a framework for setting expectations, skills building, critical thinking, and new knowledge to be applied to daily role responsibilities
- **Educational Affiliations:** Through partnerships with local, regional, and state colleges, as well as out-of-state institutions, we’ve strengthened training opportunities in both inpatient and outpatient settings, ensuring our staff is equipped to deliver the highest standard of care.

Through these coordinated efforts, Sierra View Medical Center is well-positioned to sustain high levels of safety, quality, and an improved patient care experience. These achievements are the result of the collective dedication of our entire healthcare team. I am exceptionally proud and deeply appreciative of this year’s accomplishments and the ongoing progress we continue to make.

Sincerely,

Jeffery Hudson-Covolo, DNP, RN, NEA-BC, FACHE VP of Patient Care Services & Chief Nurse Executive

Sierra View Medical Center: Fiscal Year 2024

BY THE NUMBERS

PCI STENT PROCEDURES PERFORMED



UNITS OF BLOOD INFUSED
2323



CT
SCANS
TAKEN



LAB TESTS RAN



60,351

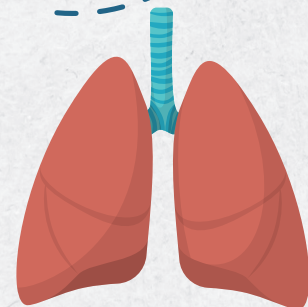
3037
SURGERIES PERFORMED



38,937
X-RAYS TAKEN

TOTAL EMPLOYEES
AT JUNE 30

1,006



59,631
RESPIRATORY THERAPY TREATMENTS GIVEN



MEDICINE DISPENCES
472,311



HOW THE SIERRA VIEW VOLUNTEER LEAGUE'S CONTRIBUTIONS CONTINUE TO MAKE AN IMPACT

For nearly six decades, the Sierra View Volunteer League was a cornerstone of compassion and service at Sierra View Medical Center (SVMC). Their dedication went beyond simply volunteering their time—they also spearheaded countless fundraising efforts to support critical advancements in healthcare for the Porterville community. While the league officially dissolved in 2023, its legacy lives on through the impactful contributions it made, ensuring its mission of service endures.

The decision to dissolve the Sierra View Volunteer League came as the hospital's primary fundraising and operational structures evolved over time. For many years, the league was no longer the main source of fundraising for the hospital, and the focus shifted solely on the joys of volunteering without the administrative responsibilities of running a formal organization.

One of the final chapters in the Volunteer League's history was the final round of contributions which were fulfilled in 2024. With the league's remaining funds, the group thoughtfully earmarked resources to address key needs at Sierra View Medical Center. These funds were used to purchase much-needed equipment, including wheelchairs for various hospital locations, a conference table set for the Cancer Treatment Center, and, most notably, two Stryker LUCAS Chest Compression Devices.

GIVING BACK TO CARDIAC EMERGENCY CARE

The addition of the Stryker LUCAS Chest Compression Devices marks a significant leap forward in emergency care at Sierra View. These state-of-the-art machines deliver continuous

chest compressions during cardiac emergencies, ensuring consistent and effective care when every second counts. By alleviating the physical demands on medical staff, these devices enhance the quality and efficiency of lifesaving efforts.

The Stryker LUCAS devices are game-changers for our teams. Thanks to the Sierra View Volunteer League's foresight and generosity, we are better equipped to provide cutting-edge care in critical situations. This investment is already saving lives and will continue to do so for years to come.

Staff members completed hands-on training sessions with the Stryker team to ensure they are fully prepared to use this innovative technology. The devices represent more than just a purchase—they symbolize the enduring impact of the Volunteer League's commitment to supporting healthcare excellence.



BEYOND TECHNOLOGY: A GIFT OF COMFORT AND COMMUNITY

While the Stryker LUCAS devices may be the most high-profile acquisition, the Volunteer League's contributions also addressed other vital needs at the hospital. The new wheelchairs enhance mobility and comfort for patients across multiple departments, ensuring their dignity and safety. Similarly, the Cancer Treatment Center's new conference table set provides a welcoming space for collaboration and patient-centered care discussions, fostering a sense of community and support for patients and their families.

A LEGACY THAT LIVES ON

The Sierra View Volunteer League may have come to a close, but its spirit continues to thrive. Many former league members have transitioned to new roles within Sierra View's Adult Volunteer Program, where they continue to serve with the same passion and dedication. Through various opportunities, including transport services, clerical assistance, and specialized programs like Pet Partners and No One Dies Alone (NODA), volunteers remain an integral part of Sierra View Medical Center's mission. For those inspired by the Volunteer League's legacy, Sierra View's volunteer programs offer a chance to make a meaningful difference.

Honoring 59 Years of Service
The Sierra View Volunteer League's 59-year history is a testament to the power of community and compassion. As we reflect on their contributions, we celebrate a legacy that lives on in every piece of equipment purchased, every patient comforted, and every life saved. Thank you, Sierra View Volunteer League, for leaving an indelible mark on our hospital and our community.

VOLUNTEER OPPORTUNITIES

AT SIERRA VIEW MEDICAL CENTER

At Sierra View Medical Center, volunteers play an essential role in supporting our patients, their families, and our staff. By donating their time and talents, they contribute to a tradition of care and compassion that has enriched the community for decades. Below are the current volunteer opportunities available at our hospital:

ADULT VOLUNTEER PROGRAM

The Adult Volunteer Program allows community members to serve in a variety of hospital roles. Volunteers can choose areas that align with their interests and skills, including:

- Transporter services
- Clerical support
- Assistance in clinical units

We're particularly grateful for the incredible volunteers who generously dedicate their time and energy to support our hospital. From lending a helping hand to offering a comforting smile, our volunteers play an invaluable role in enhancing the patient's experience and enriching the lives of those we serve.

Here are some of our outstanding volunteers.



SIERRA VIEW'S SPIRITUAL CARE TEAM

This chaplaincy program provides a flexible way for individuals to give back while making a meaningful impact on the hospital experience for patients and visitors alike. Our Spiritual Care Team consists of three Chaplain Assistants and several dedicated volunteers who support the spiritual needs of our patients. Pictured is Jim, a Chaplain Assistant who has been with us for eight years. Alongside him are volunteers Alice and Josie. Alice joined our Spiritual Care Team earlier this year and has quickly become a valued member. Josie has been with Sierra View for over three years, volunteering in multiple roles in our hospital including spiritual care and pet partners.



NO ONE DIES ALONE PROGRAM

Revitalized this year, the No One Dies Alone (NODA) program ensures that no patient faces the end of life without companionship. Trained volunteers are on-call to provide a comforting presence during a patient's final moments, offering emotional support and dignity to those who need it most. This compassionate program embodies Sierra View's commitment to holistic and patient-centered care.



PAWS 4 HEALING / PET PARTNERS PROGRAM

The Paws 4 Healing / Pet Partners Program continues to enrich the healing journey for patients, staff, and visitors at Sierra View Medical Center. Through the compassionate work of specially trained therapy animals and their dedicated handlers, this program provides moments of joy, comfort, and emotional support that positively impact recovery and well-being. Matrix, a black Labrador with a calm demeanor and a heart full of love, recently joined Sierra View's Paws 4 Healing / Pet Partners team. Though new to the program, Matrix has already made a heartwarming first impression. His guide dog training shaped his gentle presence and calm nature—qualities that make him a natural fit for therapy work.

Matrix is guided by his dedicated owners and handlers, Rich and Lissa Lambie, retired local educators who have long recognized the transformative power of therapy

animals. Inspired by Matrix's unique gifts, they felt compelled to share his healing presence with the Sierra View community.

Matrix joins an exceptional team of therapy dogs and their handlers. Liza, alongside her handler Jean, has been a cornerstone of Paws 4 Healing / Pet Partners in Tulare County since 2006, while Evie and her handler Carol have been bringing joy to patients for over a decade. Together, these dedicated duos will continue their bi-weekly visits, creating heartwarming moments and enhancing the hospital's healing environment.

As we look ahead to 2025, we celebrate the profound impact of all volunteers and their furry companions. Their contributions remind us that healing extends beyond medicine—it's found in the gentle touch of a therapy dog and the smiles they inspire.

JOIN OUR VOLUNTEER COMMUNITY

Volunteers at Sierra View Medical Center remind us that healing comes not just from medicine, but from kindness, connection, and compassion. Whether you're providing a comforting presence, lending a helping hand, or sharing the love of a therapy animal, your time and talents can make a lasting impact.

READY TO MAKE A DIFFERENCE?

Explore volunteer opportunities and join a tradition of care that has touched countless lives. To learn more and apply, visit sierra-view.com/volunteer.

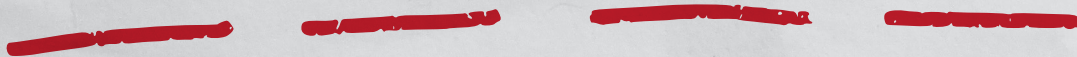




Start the New Year

TOBACCO-FREE

WITH SIERRA VIEW MEDICAL
CENTER AND CA QUILTS



As the New Year approaches, it's a time for reflection and fresh starts. For many, quitting smoking or using tobacco products is a powerful resolution that can lead to better health and a brighter future. Whether it's cigarettes, vaping, e-cigarettes, or smokeless tobacco like chewing tobacco, quitting can significantly improve your health and overall well-being.

Tobacco use remains a major challenge across California, causing nearly 40,000 deaths each year and leading to serious health problems like lung cancer, heart disease, and chronic respiratory conditions. While the state's smoking rate is around 10%, the rate in Tulare County is higher at 13%, making tobacco use a critical issue for our community. Additionally, 8.2% of California youth report using e-cigarettes, increasing the risk of nicotine addiction and future health challenges.

Quitting smoking is no easy task. Nicotine, the addictive substance in tobacco, creates physical and mental dependencies that can make quitting difficult. However, with the right tools and support, breaking free from tobacco is possible—and life-changing.

NEW YEAR, NEW YOU

The New Year is the perfect time to start fresh and commit to quitting tobacco. Here are a few practical tips to help you stay on track:

CHEW ON IT:

Replace the habit of smoking with chewing gum, sunflower seeds, or even crunchy vegetables to keep your mouth busy.

GET MOVING:

Physical activity can help reduce cravings and improve mood. A brisk walk or quick workout can work wonders when you feel the urge to smoke.

SHIFT YOUR MINDSET:

Remind yourself why you're quitting—whether it's for your health, your family, or your future. Keep those reasons close when the going gets tough.

FIND A NEW RITUAL:

Smoking often comes with routines, like a cigarette with coffee. Swap out that routine for a new one, such as tea or journaling, to help break the association.

Quitting tobacco is a challenge, but it's one of the most rewarding decisions you can make. With the support of CA Quits, you don't have to do it alone. Let 2025 be the year you take control of your health and start your journey to a smoke-free life!



OUR PARTNERSHIP WITH CA QUILTS

To support those ready to quit, Sierra View Medical Center has partnered with CA Quits, a statewide program led by UC Davis Health and funded by the California Department of Public Health. This partnership allows us to connect our patients and community members with expert tools, resources, and personalized support to quit smoking, vaping, or using smokeless tobacco.

During every hospital stay, we ask inpatients about their tobacco use. If a patient indicates they are ready to quit smoking, vaping, or using other tobacco products, we notify CA Quits and they connect them with resources and guidance. For individuals in the community who are not hospitalized but would like assistance, our Patient Experience Officer, Dan Blazar, is available to help. Community members can contact him at (559) 791-4767, and he will connect them with CA Quits. This ensures that anyone in our community who wants to quit has access to the same resources and support to help them achieve their goals.

CA Quits goes beyond individual care by working with healthcare systems, public health departments, and programs like Kick It California to create fair access to quitting resources for everyone. By integrating tobacco treatment into everyday healthcare, CA Quits ensures that people in our

community receive the support they need to succeed.

For more information or additional tools, scan the QR code or visit www.caquits.org.



By partnering with CA Quits, we're helping to improve the health of our community, reduce tobacco-related illnesses, and support individuals on their journey to a smoke-free life. For additional support, scan the QR code or visit www.caquits.org to explore their online resources, tools, and strategies to quit for good.



REDUCING

COSTS

ENHANCING CARE

The Power of the 340B Program

At Sierra View Medical Center, our mission is to ensure high-quality care is accessible and sustainable for everyone in our community. A key part of this effort is our participation in the 340B Drug Pricing Program—a federally regulated initiative that helps us reduce medication costs and reinvest those savings into programs and services that directly benefit our patients.

What is the 340B Program?

The 340B Drug Pricing Program was established in 1992 under the Public Health Service Act. This program requires pharmaceutical companies to sell medications at significantly reduced prices to hospitals and clinics that serve a high percentage of low-income and uninsured patients. Sierra View Medical Center qualifies as a 340B-covered entity through its designation as a Disproportionate Share Hospital (DSH). To be eligible for the 340B Drug Pricing Program, hospitals must have a Disproportionate Share Adjustment Percentage (DSH %) of at least 11.75%. In fiscal year 2024, Sierra View Medical Center's DSH percentage was 45.36%, reflecting the substantial portion of our care dedicated to low-income Medicare and Medi-Cal (California's Medicaid program) patients. This designation allows us to participate in 340B and utilize its savings to improve patient outcomes and expand healthcare access—without relying on taxpayer funding.

Here's how 340B creates significant savings: A medication that typically costs \$300 on the market can be purchased by Sierra View through 340B at a fraction of that price—

sometimes as low as 10 cents. This discount is possible because the program requires pharmaceutical manufacturers to sell medications at reduced prices as part of their agreement to participate in Medicaid. These savings allow us to reinvest in patient care, expand access to treatments, and support healthcare initiatives for our community. The goal of the 340B Drug Pricing Program is simple, but powerful: to enable hospitals like Sierra View to maximize their resources, expand access to healthcare services, and achieve better outcomes for underserved and low-income patients.

The Importance of Protecting 340B

The 340B Drug Pricing Program is an important resource that helps Sierra View Medical Center and other Disproportionate Share Hospitals provide affordable care to our patients and community. In fiscal year 2023 alone, the program saved our hospital nearly \$4 million. Nationally, 340B supports more than 2,500 hospitals and clinics, providing affordable care to approximately 14 million low-income and uninsured patients annually.

Despite its importance, the program faces challenges from legislative changes and actions by pharmaceutical manufacturers. Some pharmaceutical companies claim the program impacts their profits and question how savings are being utilized. In response, many manufacturers have restricted 340B medication discounts, limiting them to certain pharmacies or placing

conditions on how they can be used. These restrictions reduce the program's effectiveness, potentially raising costs for patients and reducing the resources that hospitals like Sierra View can dedicate to providing essential care.

Additionally, proposed legislative changes could scale back the program's reach, making it harder for hospitals like Sierra View to secure the discounts needed to serve our community. Without 340B, hospitals like ours would lose access to these savings, which would result in higher costs for essential medications and limiting resources for programs that benefit vulnerable populations.

Protecting 340B is essential to maintaining affordable medications and critical health services for those who need them most. Sierra View Medical Center will continue to advocate for the 340B program, ensuring access to affordable medications and supporting better health for our community.

A Lifeline for Our Community

The 340B Drug Pricing Program is more than a cost-saving measure—it's an important resource for hospitals and clinics nationwide, including Sierra View. By reducing medication costs, it enables us to provide essential services and treatments to all patients, regardless of financial circumstances. We're proud to participate in the 340B program, which strengthens our ability to deliver high-quality, affordable care. We remain committed to advocating for 340B, ensuring our patients and community continue to benefit from the life-saving resources it makes possible.



FINANCIAL HIGHLIGHTS

FINANCIAL SUMMARY 2024

Total operating revenues	\$ 165,178,172
Total operating expenses	\$ 171,316,586
Total non-operating revenues	\$ 9,862,407
Increase in net position	\$ 3,723,993
Acquis of capital assets	\$ 3,182,282
Community Benefit	\$ 12,207,321

INPATIENT SERVICES

	2024	2023
Acute patient days	19,849	21,128
Long-term care days	12,200	11,752
Births	1,195	1,322

OUTPATIENT SERVICES

	2024	2023
Emergency room visits	41,525	40,335
Cardiac catheterization lab procedures	364	350
Surgery cases	3,037	3,035
Inpatient	622	728
- Outpatient	2,415	2,309
- OB C-Section	481	497
Diagnostic imaging tests	82,613	77,707
Lab tests	603,511	641,696
- Inpatient	218,422	236,266
- Outpatient	385,089	405,430
Cancer Treatment Center treatments	44,063	39,432



At Sierra View Medical Center, healthcare goes beyond medical treatments—it's about making every patient feel valued, supported, and understood during every step of their healthcare journey.

Patient experience is at the heart of this commitment. It involves treating patients as individuals, including them and their families in decisions about their care, and ensuring their voices are heard. By educating patients and families about their health, Sierra View empowers them to play an active role in their recovery. This collaborative approach not only strengthens trust, but also contributes to better health outcomes and fewer hospital visits.

Our Patient Experience Officer, Dan Blazar, captures this mission perfectly: "At the end of the day, we are human beings taking care of human beings." This commitment to patient-centered care shapes the experiences we strive to provide every day.

The Role of a Patient Experience Officer

Our Patient Experience Officer, Dan Blazar, plays an essential role in ensuring that patients and their families feel supported, respected, and cared for during their time at Sierra View. His mission is to ensure that care goes beyond medical treatments, focusing on the human connection that makes every patient feel heard and valued.

"In a nutshell, my role is to provide the proven best practices, tools, and techniques for patient-centered care," he explains.

Acting as a bridge between patients, families, and care teams, Dan ensures every voice is heard. He helps resolve concerns with empathy, celebrates team successes, and empowers staff to deliver compassionate, high-quality care. "I listen to patients and families where we have opportunities to improve and when they want to provide kudos to our fantastic team when we provide an exceptional experience," he shares.

Dan also ensures compassionate care is prioritized from the start by attending New Hire Orientation and working with new nurses to reinforce patient care using empathetic language. He collaborates with charge nurses, managers, and directors to integrate best practices into daily operations, ensuring all staff consistently provide patient-centered care. By offering guidance and encouragement, Dan helps foster a culture where empathy and excellence are at the core of every interaction with patients and their families.

His dedication to improving the patient experience is personal. "When I was young, I spent a lot of time in hospitals visiting sick family members, and remember it was not always the best experience," Dan reflects. "When the opportunity arose to work

in healthcare, I felt I could make a positive impact on the patient and family experience." These experiences inspired his commitment to creating an environment where care extends beyond the clinical to address the emotional and personal needs of our patients.

For Dan, the most rewarding part of his work is seeing these principles in action. He takes pride in watching the Sierra View team implement patient-centered practices and witnessing the positive impact it has on our patients. "What I find most rewarding is seeing our team members putting into practice what we've worked on and seeing the patient and family happy with the care we are providing as a result," he says.



What I find most rewarding is seeing our team members putting into practice what we've worked on and seeing the patient and family happy with the care we are providing as a result



How Sierra View Puts Compassion Into Action

Compassionate care is a cornerstone of every patient's experience at Sierra View Medical Center. Here's how it comes to life:

Empathy in Every Interaction
Staff are trained to connect with patients by understanding and sharing in their feelings. Patients are not looking for our sympathy, they are wanting us to have empathy for what they are going thru. It's about truly being present. "It's about feeling with the person, not feeling for the person," explains Dan. This fosters trust and builds meaningful connections that help patients feel supported throughout their care.

PERSONALIZED CARE

Every patient is unique, and their care reflects that. Dan encourages staff to start conversations with personal, non-clinical topics to help patients feel seen as individuals. "This creates trust, which helps relax the patient and make them more comfortable and open to listening to our medical advice," he shares. Personalized care also includes incorporating patients' preferences and values into their treatment plans while using techniques like bedside reporting, nurse leader rounding, and hourly rounding to ensure patients are kept informed, feel safe, and receive consistent attention throughout their stay. These practices not only build trust but also create an environment where patients feel confident in their care.

LISTENING TO FEEDBACK

Patient feedback is vital to continuously improving care. Sierra View works with Press Ganey to send approximately 25,000 surveys to patients annually across various departments, including inpatient care, emergency services, and outpatient clinics. Google reviews are also monitored daily to capture real-time insights. "It is critical that we always listen to the voice of the patient," Dan emphasizes.

In 2025, the relaunch of the Patient and Family Advisory Council will offer another avenue for the community to help shape patient-centered care. This council will provide patients and families with a platform to share insights that directly inform improvements in care delivery, ensuring their voices drive change.

CARING FOR EACH OTHER

To provide the best care to our patients, it's important that we care for each other. Dan supports staff well-being by rounding with the Care Cart, offering snacks, treats, and other helpful items. This also gives him an opportunity to check in on staff and identify areas where the hospital can provide additional support. Programs like the Response to a Stressful Environment (RISE), made up of Sierra View team members including Dan, provide one-on-one support to employees after stressful events, helping them process challenges and regain balance. Efforts like these create a supportive environment where staff feel valued and equipped to deliver exceptional patient-centered care.



Share Your Experience

Your feedback helps us continue improving. If you have thoughts about your care at Sierra View Medical Center, Patient Experience Officer Dan Blazar is ready to listen. You can reach him at DBlazar@sierra-view.com or (559)791-4767.

At Sierra View, compassion isn't just a value—it's the foundation of how we care for our community. Together, we can make every patient's journey one of healing and hope.



Dear Friends and Supporters,

As we close another remarkable year, we reflect on the shared journey that has brought us closer to our mission of advancing healthcare and improving lives in our community. Through your unwavering generosity and support of the Sierra View Foundation, 2024 has been a year of incredible impact. Together, we have made a lasting difference, and for that, we are profoundly grateful.

This year, your contributions enabled the Foundation to raise nearly \$100,000, allowing us to invest in critical healthcare technology and resources for Sierra View Medical Center. These funds will be used to purchase:

- **Four new fetal monitors** for Labor and Delivery
- **A new Stryker Surgery Light** for the Surgery Department
- **An in-patient Dialysis Treatment System** to enhance patient care

These achievements were made possible through the success of two key events:

- The **Island Dreams Dinner** on October 12, graciously hosted by Kim and Jorge Ramirez
- Our **Annual Golf Tournament** on April 26 at Valley Oaks Golf Course in Visalia

Beyond these events, the Foundation was proud to contribute to other meaningful efforts:

- A **\$5,000 donation** to the PAHS Pathway Program to support scholarships for local students
- **\$3,300 raised** during the Roger S. Good Cancer Treatment Center's Mini Christmas Tree Auction, benefiting cancer patient care
- A **\$2,000 donation** to support the hospital staff with a well-earned treat during hospital week 2024.

Your commitment to supporting the Sierra View Foundation extends beyond financial contributions. It reflects a shared belief in the power of community and the importance of ensuring access to high-quality healthcare close to home.

The Sierra View Foundation exists to invest in the future of our hospital and the health of our region. Together, we are fostering philanthropy, building lasting connections, and promoting a positive image of Sierra View Medical Center—work that would not be possible without you.

Looking Ahead

As we prepare for 2025, we are filled with hope and excitement for the opportunities ahead. Your continued support inspires us to reach new heights in advancing healthcare for the community we all care so deeply about.

We are excited to announce that our next **Annual Golf Tournament** will be held on **April 11, 2024**, at River Island Country Club in Springville, CA. We hope to see you there!

If you would like to make a year-end, tax-deductible donation, contributions can be mailed to:

Sierra View Foundation
444 W. Putnam
Porterville, CA 93257

For additional ways to give, or to learn more about the Foundation, please visit sierra-view.com/Foundation or call us at **559-791-3922**.

With Gratitude

Your kindness and generosity make everything we do possible. From supporting lifesaving equipment to empowering local students and enhancing patient care, you are making a tangible difference in the lives of so many. On behalf of the Sierra View Foundation, thank you for being part of this journey. We wish you and your loved ones a joyous holiday season and a New Year filled with health and happiness.

Warm regards,

Karen Johns
Chairman, Sierra View Foundation



**SIERRA
VIEW**
FOUNDATION

KAREN JOHNS

Board Chair

DEBBIE LANDERS

Vice Chair

MARTY LALANNE

Treasurer

JACKIE WITZEL

Secretary

TRUSTEES

Dennis Townsend

Rose Jones

Daryl Walters

Dr. Jaisimaran Sidhu

Kathleen Remillard

Debbie Richardson

Shelley Cumming

Giving Back

ABOUT THE SIERRA VIEW FOUNDATION

The Sierra View Foundation (SVF) was established in 1992 as a 501(c)(3) non-profit organization and is a separate entity from Sierra View Medical Center (SVMC). The foundation invests in the future of local health care by promoting community philanthropy and building lasting relationships through fundraising efforts to support the hospital and local health care services. We welcome donations of all sizes and anything you give will help tremendously during the pandemic.



COMPLETE YOUR DONATION ONLINE:

Visit sierra-view.com/donations



SEND YOUR DONATION BY MAIL:

444 W. Putnam Ave., Porterville, CA 93257



QUESTIONS?

Call us anytime at (559) 791-3922

2024



BETA HEALTH/ QUEST AWARDS

Sierra View Medical Center is proud to have received five distinguished awards from BETA Healthcare Group, a leader in healthcare professional liability insurance in California. These accolades highlight Sierra View's steadfast commitment to patient safety, quality care, and excellence in healthcare delivery.

BETA HEART Program Award

Recognized for fostering a culture of safety, transparency, and learning through active participation in the multi-year BETA HEART program, aimed at enhancing organizational safety practices.

Emergency Department Tier 1 Award

Awarded for implementing foundational education and risk reduction strategies in emergency medicine through the Quest for Zero: ED program. This initiative focuses on improving knowledge and decision-making in managing high-risk conditions commonly seen in emergency care.

Obstetrics Tier 1 Award

Recognized for achieving 100% compliance with core safety measures in perinatal care as part of the Quest for Zero program. This foundational tier is a prerequisite for advancing to Tier 2, ensuring a strong base for improving safety in obstetrics.

Obstetrics Tier 2 Award

Building on Tier 1, the Tier 2 Award honors our efforts to advance obstetrical safety and reliability through enhanced practices and targeted process improvements addressing specific risk trends in perinatal services.

Workplace Violence Prevention Award for the Employee Health and Wellness Initiative

Recognized for implementing comprehensive measures to reduce workplace violence risks and enhance staff safety, including hazard identification, risk assessments, and training, as part of BETA's Employee Safety & Wellness Initiative.

While Sierra View has proudly received the BETA Heart Program Award and both obstetrics awards in previous years, this marks the first time the hospital has been honored with the Emergency Department Tier 1 Award and the Workplace Violence Award. This milestone reflects Sierra View's continued growth and ability to elevate standards of care across new areas.

These achievements are a testament to the exceptional teamwork and dedication of our staff. From clinical teams to behind-the-scenes leadership, every individual played a vital role in ensuring excellence in quality and regulatory standards. Staff across multiple departments participated in comprehensive patient safety training, contributing to enhanced care quality and reduced errors.

Sierra View Medical Center remains dedicated to delivering high-quality, compassionate care while prioritizing the safety and well-being of patients and staff alike. These awards inspire us to continue striving for excellence as we serve our community with integrity and care.



EOY Awards

BECKER'S HOSPITAL REVIEW

BECKER'S HOSPITAL REVIEW'S CNO TO KNOW

Sierra View Medical Center's Vice President of Patient Care Services, Chief Nurse Executive, and Chief Academic Officer, Dr. Jeffery Hudson-Covolo, DNP, RN, NEA-BC, FACHE, has once again been recognized as one of Becker's Hospital Review's "CNOs to Know."

This recognition highlights his exceptional leadership and dedication to advancing patient care and safety. Under his guidance, Sierra View Medical Center has achieved significant milestones, including the accreditation of the hospital's graduate medical education program, transitioning to an outpatient care model, and implementing a new electronic health record system. His vision and contributions continue to drive innovation, improve healthcare delivery, and create pathways for the future of nursing.



Fitch Ratings

FITCH RATING

Award-winning provider of credit ratings, commentary, and research, Fitch Ratings assigned Sierra View Local Healthcare District (Sierra View Medical Center) an "A-" rating with a stable outlook. This rating reflects the district's focus on navigating financial challenges and maintaining operational stability amid ongoing industry pressures. Sierra View Medical Center remains dedicated to providing high-quality care to Tulare County while supporting the local economy and livelihoods of its residents.



TULARE CHAMBER OF COMMERCE COMMUNITY IMPACT PARTNER

In 2024, Sierra View Medical Center was honored as a Gold Level Community Impact Partner by the Tulare Chamber of Commerce for our efforts in 2023. This recognition highlights our dedication to supporting the health and well-being of Tulare County through a variety of community-focused efforts.

NATIONALLY RECOGNIZED FOR COMMITMENT TO HIGH-QUALITY STROKE CARE

Sierra View Medical Center is proud to be nationally recognized by the American Heart Association and American Stroke Association for our commitment to high-quality stroke care. Our dedication to ensuring all stroke patients have access to best practices and life-saving care has earned us the Get With The Guidelines - Stroke Gold Plus Award with Target: Type 2 Diabetes Honor Roll Award.

Hospitals that participate actively and consistently in Get With The Guidelines®- Stroke are eligible for public recognition. To earn a gold recognized, a hospital must participate for 24 consecutive months or more. Target: Type 2 Diabetes ensures patients with type 2 diabetes receive up-to-date, evidence-based care when hospitalized with cardiovascular disease or stroke. The American Heart Association has introduced the Target: Type 2 Diabetes Honor Roll for hospitals achieving a silver level or higher achievement award, demonstrating 90% compliance for 12 consecutive months, and having at least 10 patients with diabetes within the eligible patient population.



BEST OF CENTRAL CALIFORNIA

This year, Sierra View Medical Center received incredible recognition in the 2024 Best of Central California, The People's Choice awards. Among thousands of competing businesses, we were honored with:



**GOLD FOR BEST HOSPITAL
for Sierra View Medical Center**

The Fresno Bee
BEST
OF CENTRAL CALIFORNIA
THE PEOPLE'S CHOICE

2024 WINNER



**GOLD FOR BEST SURGERY
CENTER
for Sierra View Ambulatory
Surgery Center**



The Fresno Bee
BEST
OF CENTRAL CALIFORNIA
THE PEOPLE'S CHOICE

2024 WINNER



**SILVER FOR BEST
PHYSICAL THERAPY
for Sierra View Physical
Therapy**



**SILVER FOR BEST
CANCER TREATMENT
CENTER for Roger S.
Good Cancer Treatment
Center**

These achievements highlight the hard work of our teams and the support of our community. Thank you for helping us reach this milestone!

2024

EOY Awards



The DAISY Award[®]

FOR EXTRAORDINARY NURSES

HONORING NURSES INTERNATIONALLY IN MEMORY OF J. PATRICK BARNES



PORTERVILLE CHAMBER OF COMMERCE CIRCLE OF EXCELLENCE AWARD

Sierra View Medical Center is honored to have received the 2024 Circle of Excellence Award from the The 2024 Circle of Excellence Award from the Porterville Chamber of Commerce recognizes Sierra View Medical Center for our dedication to excellence and positive impact on the Porterville community through quality care and outreach.

THE DAISY AWARD

The DAISY Award for Extraordinary Nurses is an award for anyone who experiences or observes extraordinary compassionate care provided by a nurse. Nurses are nominated by patients, family members, other nurses, physicians, clinicians, and staff at healthcare facilities and schools of nursing in all 50 states and 21 countries. We want to congratulate the most recent DAISY Award winners at Sierra View that have gone above and beyond their clinical skill and compassion that they naturally provide to patients and their families.

DAISY AWARD RECIPIENTS 2024



Amber Rafferty, Recovery



Wendy Ballew, ICU



**Jesus Rodriguez, Cardiac
Catheterization**



Vanessa Alcantar, Medical/Surgical



Linda Sulier, Medical/Surgical



Emily Dunn, Emergency

SIERRA VIEW MEDICAL CENTER

INDEPENDENT LICENSED PRACTITIONERS

Physician	Years of Service	Physician	Years of Service	Physician	Years of Service
Adapa, Sreedhar MD	7	Dalal, Vivek MD	9	Hakimi, Ahmad N. MD	14
Ahmad, Kareem I. MD	2	Delima, Patricia MD	20	Hamdi, Abdulrahman A. MD	7
Anumandla, Anil Reddy MD	2	Dounies, Russell MD	7	Harandi, Shaheen J. MD	0
Anwar, Mohammad M MD	3	Dumlao, Melody MD	23	Hasnain, Abbas S. MD	7
Araim, Omar A. MD	10	Dwivedi, Rajendra MD	42	Hernandez, Oscar MD	29
Baloch, Anwer MD	32	Espinosa, Andrea MD	21	Hota, Tapaswini MD	2
Behl, Ashok MD	42	Falappino, Martin DO	25	Hwang, Grace MD	24
Bhardwaj, Virinder K. MD	14	Friesen, Douglas A. MD	0	Janai, Hillel K MD	1
Bhinder, Prabhjot MD	0	Fuchs, Gerhard MD	8	Javed, Tariq MD	9
Boken, Daniel MD	21	Gabrielyan, Aram MD	1	Jimenez, Ernesto MD	15
Boren, Eric, MD	16	Ganti, Shashi, MD	16	Kamel, Kamel MD	1
Buttan, Poonam MD	35	Garcha, Amarinder S. MD	6	Karimpour, Farshad MD	0
Buttan, Vinay MD	43	Garcia, Reynaldo Y MD	19	Kashyap, Bhavna MD	20
Campbell, Matthew P. MD	10	Geiling, Michael DO	20	Khushigian, Jacob M MD	4
Cardenas, Carlos A MD	2	Gheysar, Omid MD	8	Kim, Jin R. MD	0
Casim-Cometa, Elizza MD	23	Gill, Inderbir S. MD	8	Kim, Owen MD	35
Chahal, Rajenderpal	4	Ginsberg, David A. MD	6	Kuah, Solomon S MD	1
Cunanan, Francis MD	21	Gupta, Ankur V MD	4	Kumar, Parmod MD	6
Cunanan, Maria E. MD	21	Gupta, Parul MD	6	Kwock, Christina L MD	3



Physician Years of Service

Lau, Karrie K DO	4	Nelson, Terry B. DPM	7	Schmidt, Yao X. MD	6
Lebastchi, Amir H MD	3	Nguyen, Chibao L. DO	6	Seralathan, Ramasamy MD	31
Lopez, Victoria Z MD	0	Nguyen, David MD	25	Sette, Matthew MD	2
Macaranas, Dominic M. MD	7	Obad, Nashwan M MD	3	Sidhu, Jaisimaran K. MD	14
Maclennan, Thomas MD	23	Oji, Oji A MD	1	Srivastava, Karan MD	4
Madrid, Rachel A. MD	6	Ontiveros, Luis O. MD	11	Srivastava, Pramod MD	28
Madrigal, Erick MD	12	O'Rourke, Maria C MD	4	Tan, Timothy L MD	2
Majeed, Muhammad A MD	2	Pandya, Gaurang MD	35	Terry, Douglas W MD	0
Malli, Harjoth S. MD	7	Pasaboc, Liviu DPM	12	Thayapran, Nallathamby MD	18
Maniscalco, Sylvia MD	0	Pullapilly, Anand J. MD	1	Thiagarajan, Ramu MD	17
Marmolejo, Ronald DPM	42	Rahimi Naini, Sohrab MD	0	Thomas, Mohsen T. MD	13
Mati, Benjamin A. MD	1	Rawy, Mustafa	4	Tindall, Mark MD	43
Mayek, Lauren M MD	5	Reader, Mark DO	19	Tingle, Randolph K DO	1
Meneses-Samson, Dorothy B. MD	14	Reddy, Bindusagar MD	31	Velasco, Oscar MD	39
Misra, Sukumar MD	7	Resa, Ramon MD	39	Vemuri, Nirupama MD	17
Mokri, Parham A. MD	5	Rusch, Maria MD	18	Watanakunakorn, Paul MD	3
Mubin, Tariq MD	15	Sanchez, Antonio MD	22	Yang, John O MD	4
Mullin, Brett MD	7	Sandhu, Harpreet MD	28		
		Sapien, Rebecca L MD	3		



SIERRA VIEW
MEDICAL CENTER

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