



Remote Access Instructions

To gain access to Sierra View's remote systems, navigate to the Sierra View website

(www.sierra-view.com), and scroll down to the remote access button

REMOTE ACCESS

Next if you have not done so yet, click on the "Remote Access Registration" which is under "Additional Access" and enter your login information. You will then be given a screen where you can update your contact phone number and email address. This will allow the software to send you your dual-authentication access code as well as password recovery information in the case you can't remember your password.

Username	morat
First Name	Tim
Last Name	Mora
Phone 1	559-788-6035
Phone 2	559-123-4567
Phone 3	
Email 1	tmora@sierra-view.com
Email 2	email@gmail.com

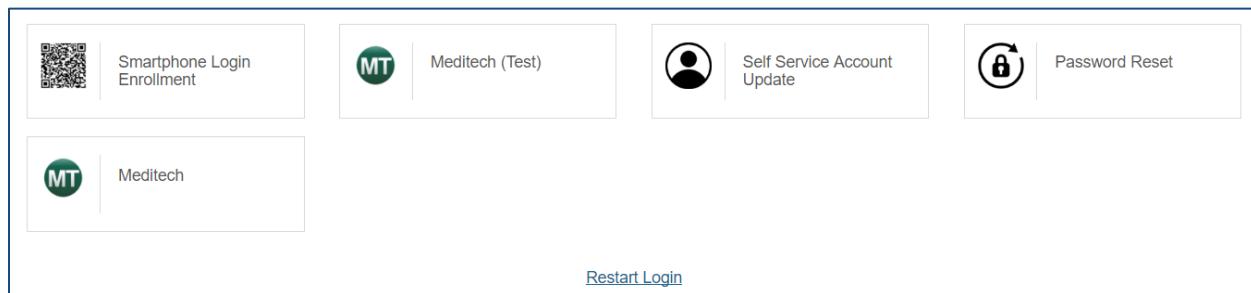
Update
Reset

Automatically added by I.T.

Additional info added by you.

The gray fields are automatically filled in from I.T.'s Network. So if you see an error in those fields, please inform I.T. (559-788-6090) so we can make the corrections. Secondary phone #'s and emails would be helpful.

Once you make any needed changes or additions, click on the "Update" button. You can now access the Remote buttons for things such as Meditech, Password Reset, Self Service Account Update, and the Smartphone Login Enrollment.





Once you have updated your information on the Registration page, for future access you can go directly

REMOTE ACCESS PORTAL

to the “Remote Access Portal” button

and log in.

When logging into the “Remote Access Portal”, use your current network login username and password.

If you are logging into a PC or device in your office or that belongs to you, then you would use the “This is a private computer” option. This option will remember your device for a week, eliminating the need for the dual authentication during that time. Your username and password will still be required. If it is a computer that you don’t usually use, select the “This is a public computer” option. This makes the connection more secure.

You also have links on this page for the purpose of resetting your credentials, in the case you forgot your username or password.

After logging into this page you will be presented with the options for your second authentication method which is in the form of a numeric passcode. You can send to either of your phone numbers as either a voice message or a text on a smart phone. You can send it to any of your registered emails. If you are on your smart phone you can utilize the Smartphone Login Enrollment and be authorized with your phones authentication app. Select your choice of secondary authentication and click the “Submit” button.

The screenshot shows the login interface for the "Remote Access Portal". At the top is the Sierra View Medical Center logo. Below it is a section titled "Remote Access Portal" with instructions: "Please select the 'Public Computer' option if this is not a machine you use regularly, then enter your Username below and click 'Submit' to access the system." There are two radio buttons: one for "This is a public computer" (selected) and one for "This is a private computer". Below these are fields for "Username" and "Password", each with a "Forgot Username" or "Forgot Password" link. A large blue "Submit" button is at the bottom. A note at the bottom right states: "This system is the property of Sierra View Medical Center. It is for authorized use only. Any activity on this system may be logged." A "Restart Login" link is at the very bottom.This page allows users to choose how they want to receive a passcode. It lists several options with radio buttons: "Send login request to SM-G955U", "Phone/Mobile xxx-xxx-6035" (with "Voice" or "SMS/Text" choices), "Phone/Mobile xxx-xxx-9610" (with "Voice" or "SMS/Text" choices), "Email xxxx@sierra-view.com", "Email xxxx@gmail.com", "Time-based Passcode - SecureAuth OTP Mobile App", and "Send passcode to SM-G955U". A blue "Submit" button is at the bottom.

You will receive a 6 digit code which you can enter in the passcode field for your secondary authentication. Now you can use the remote features.

This page shows a field for entering a 6-digit passcode received via email. Below it is a numeric keypad with digits 1 through 9, a 0, and a C (clear). A blue "Submit" button is at the bottom. A note at the bottom right says: "Please click here to use an alternate registration method."



OPTIONAL SMART PHONE ENROLLMENT

To use the Smartphone Login Enrollment, select the option and follow the instructions on the screen.

Setup Two-Factor Authentication

Install the app.

1. Install
To use two-factor authentication, you will need to download the SecureAuth mobile app to your smart phone

2. Scan
Open your two-factor authentication app and scan the code with the camera on your phone.

3. Confirm
Enter the verification code generated by your two-factor authentication app.

You can also use Google Authenticator:
[Apple App Store](#) | [Google Play](#)
or any app that supports
[RFC 6238](#)

Scan the barcode.

123 456 Enable

Enter the code.

7R322BGYTZDQIMG4RAAZMJHMHZKQ24XJ

You may also enter the code manually in Google Authenticator or other two-factor apps

Now your phone app will provide a quick way to authenticate. When you log into the “Remote Access Registration” on your phones browser choose the “Send login request to [smartphone name]”

Please choose the delivery method for your Passcode.

Send login request to SM-G955U

Phone/Mobile xxx-xxx-6035 Voice SMS/Text

Phone/Mobile xxx-xxx-9610 Voice SMS/Text

Email xxxx@sierra-view.com

Email xxxx@gmail.com

Time-based Passcode - SecureAuth OTP Mobile App

Send passcode to SM-G955U

Submit

You will receive a notification on your phone with an “Authenticate” button. Click the button on the notification and it will return you to the login screen where you will be directed to the “Remote” screen with all of your SVMC remote options, such as Meditech.